

SERVICE & WARRANTY BOOK



CARAVAN DETAILS



RV MODEL

RV CHASSIS NUMBER

RV VIN

OWNER NAME

WARRANTY START DATE

SELLING DEALERSHIP

SELLING DEALERSHIP SIGNATURE

SELLING DEALERSHIP STAMP

CONGRATULATIONS ON YOUR MOMENTUM CARAVANS PURCHASE

Thank you for joining the Momentum Caravans community. We use only the best materials available in our build process, ensuring that they have been designed, engineered, and manufactured for your holiday enjoyment and safe travels.

Caravans inspire adventure and exploration as well as a sense of relaxation; We wish you many years of enjoyment with your new Momentum Caravan.

We highly recommend that you carefully read this Service & Warranty book as it provides important and useful information to support the ongoing care and maintenance of your RV so you can continue to enjoy your Momentum Caravan for many years. Upon receiving your Momentum Caravan, take some time to check all internal and external fixtures and if you have any queries, contact your selling dealership.

This book is divided into the following sections.

- Caravan Identification
- Handover Guide
- Protecting Your RV
- Momentum Recognised Repairers
- Momentum After sales Customer Care
- Warranty Terms & Conditions
- Service Schedules



- From hereon, Momentum Caravan(s) and Momentum means Momentum Caravans.

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VIN

The Vehicle Identification Number (VIN) is the primary vehicle identifier for your Momentum Caravan. It is stamped on the chassis A-frame on the door side of the RV.

CHASSIS

The chassis number is located and welded to the chassis A-frame on the door side of the RV. The chassis number commences with alphabetical letters followed by sequential numbers corresponding to the year of build. I.e. MC24001

The chassis number is Momentum's primary identifier for our records management and warranty. Whenever you make an inquiry with us about your RV or present your RV for servicing or repairs, you will be asked for the chassis number.

For easy reference, your dealership will have included these details on the inside cover of this Service & Warranty Book.

CHANGE OF OWNERSHIP

If your name or address has changed or you are the new owner of this Momentum Caravan, please contact us at 1300 068 700 or info@momentumcaravans.com. auto update the ownership details and provide documentary evidence of your acquired ownership of the RV.

This will enable us to keep our RV ownership records updated and contact you with any important product or safety updates concerning your RV.

Buying & taking delivery of a new RV is always very exciting but it can also be daunting when faced with all the operational features. To ensure you develop a sound understanding of your new RV, your Momentum dealership will take the time to explain the operation of your RV during a “handover”. All Momentum dealerships are fully acquainted with Momentum caravans and are well equipped to answer any of your questions.

This section lists the items your dealership will run through with you.

TOWING & CHASSIS OPERATION

- Hitching and connecting chains
- Sway Control operation and fault lights (if fitted)
- Operation of the corner steadies
- Location and operation of the Jack points and jack
- Understanding of the VIN plate and towing weights & maximum loads carry capacity

MAJOR APPLIANCES (Where Applicable)

- Operation of HWS on Gas and 240v
- Operation of cooker on Gas and 240v
- Operation of Fridge on Gas, 240v and 12v
- Operation of microwave
- Operation of the air conditioner + Fans
- Operation of the Gas Heater/Diesel
- Operation of the stereo system
- Operation of the TV and TV points
- Operation of the wind-up antenna
- Operation of the range hood
- Satellite Dish (if fitted)
- Washing Machine
- Toilet

PLUMBING SYSTEM (Where Applicable)

- Connecting main pressure hose to the RV
- Operation of the 12v Pump (Water)
- Operation of water tanks – filling & emptying
- Operation of the toilet system and appropriate chemicals
- Operation of water tanks
- Water Filters
- Waste Connections, Valves & Tanks
- Pressure Water Filling System

12V ELECTRICAL (Where Applicable)

- Operation of the 12v Control panel / screen
- Operation of the charging system
- Understanding of the Solar Panel and regulator
- Operation of the lighting system
- Operation of the Inverter
- Operation of DC/DC
- Operation of Appliances

FURNITURE

- Operation of the internal door locking buttons prior to travel
- Operation of table & folding beds
- Upholstery Care
- Tic Cushion
- Cabinet Adjustment
- Draw Removal Re-Fitting

MISCELLANEOUS

- Operation of windows and blinds
- Operation of roof hatches
- Explanation of the keys provided
- Momentum Owner's Handbook explained
- Momentum Warranty and Service Handbook explained
- Third Party warranty explained
- Awareness of the external surroundings when operating
- Servicing Requirements - first service and annual servicing
- General Washing & Care
- Exterior Protection & Care

ACKNOWLEDGEMENT OF HANDOVER

MOMENTUM DEALERSHIP	
DEALERSHIP REPRESENTATIVE	DATE OF HANDOVER
DEALERSHIP SIGNATURE	OWNER'S SIGNATURE
SELLING DEALERSHIP STAMP	

Your Momentum Caravan is a significant investment, which with regular care and preventative maintenance you will be able to enjoy for many years to come.

SERVICING & MAINTENANCE

Regular scheduled servicing and maintenance is essential to maintaining the high level of performance, safety and reliability built into your Momentum Caravan. Regular service and maintenance also protects your investment to ensure many years of enjoyment.

For more information about servicing your RV, please refer to the Service Schedules towards the back of this book.

INSURANCE

We highly recommend that you arrange insurance for your RV as you would for your motor vehicle. Your dealership can assist you in obtaining specialised RV insurance which includes things such as theft, collision, property damage etc.

Momentum Caravans authorised dealerships and recognised repair agents are located throughout Australia and New Zealand. They are the team best equipped to undertake servicing, maintenance and repairs to your Momentum Caravan.

To avoid delay or disappointment, it is best to plan your service appointments well in advance to secure a booking at a time suitable. Momentum is also consistently working to expand its recognised repair centres

We insist that all your RV servicing and repair needs are referred to our recognised repair centres for the following reasons:

1. Their staff are highly qualified technicians who receive regular training and have many years of experience
2. They are equipped with all the tools and infrastructure needed to undertake servicing and repairs and have direct access to Momentum technical advisors for further support and advice.

3. Momentum Caravans provide all recognised agents with the latest up to date information, repair methods and advice about all Momentum vans, where required. Momentum dealerships and authorised repair agents can also help you with inquiries relating to:

- Aftermarket accessories
- Caravan and camping equipment
- RV operational advice
- Spare parts
- Regular servicing to support care and maintenance of your RV. (Please refer to Service Schedules in this book.)

A full list of recognised repair agents can be found on our website at www.momentumcaravans.com.au

If you find yourself in a location without a Momentum recognised repairer, please contact Momentum Customer Service on 1300 068 700. Please note Momentum, shall not be responsible to reimburse costs incurred from services by a non recognised Momentum repairer without prior written approval from Momentum. For any and all works performed by recognised repairers, the warranty for these works then rests with the repairer.

Momentum Caravans has committed to maintaining strong customer relationships by providing excellent customer service.

Your confidence and satisfaction in our products and services assures our continued success as an Australian manufacturer.

In addition, our relationship with our extensive network ensures our customers remain connected to the Momentum customer service support system.

CUSTOMER RELATIONS CONTACT

Most queries about your RV can be resolved by your dealership or authorised repair agent. For additional support and assistance with your RV you can also contact our Customer Relations team as follows:

Telephone: 1300 068 700
Email: info@momentumcaravans.com.au
Website: www.momentumcaravans.com.au

TERMS & CONDITIONS

- All new Momentum Caravans manufactured and purchased from an authorised dealer receive a three year manufacturing warranty and a five years structural warranty.

Our goods come with guarantees under the Australian Consumer Law (ACL). You are entitled to a replacement or refund for a *major failure* and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Momentum provides the following express warranty (warranty) for its recreational vehicles (RV). This warranty is in addition to any rights and remedies available under Australian State and Federal legislation (including the consumer guarantees under the ACL) and does not exclude or restrict those rights.

The conditions, limitations and exclusions that apply in this warranty are set out in these Momentum Warranty Terms & Conditions.

Momentum offers this warranty with regard to the design, manufacture and nature of our RVs. Momentum Caravans are designed and manufactured as multi-faceted vehicles of many connecting and interchangeable parts. Subject to the terms of this warranty, Momentum warrants to the owner of an RV that if an interchangeable part or component of your RV becomes faulty in material or workmanship during the applicable warranty period, Momentum will at its sole discretion, authorise the repair or replacement of the defective part.

All warranty considerations and approvals are subject to inspection of the RV by a Momentum recognised repair agent or our manufacturing facility.

1. THREE YEARS MANUFACTURING WARRANTY

Every new Momentum has a manufacturing warranty of three years from the warranty start date. The manufacturing warranty covers Momentum manufactured parts from defects in material and workmanship under normal & intended use and specified servicing and maintenance.

Subject to the exclusions within these terms and conditions, if individual parts are found to be faulty within the 36 months manufacturing warranty period, these parts after being inspected by a recognised Momentum repair agent) will be repaired or replaced using new, used or refurbished replacement parts (at Momentum's/Momentum agent's option).

Excluded from this three year manufacturing warranty statement are items listed as not covered by this warranty, detailed within these terms and conditions.

The manufacturing warranty is transferable to a second and subsequent owner of this RV for the remaining balance of the three years warranty. This is only if stringent procedures and quality checks are undertaken*.

*Please refer to policy process in Appendix for elaboration.

2. FIVE YEARS STRUCTURAL WARRANTY

The five years structural warranty is provided to the original purchaser of every new Momentum for a period of five years from the date of the balance of tax invoice payment. This structural warranty applies under normal use, fit for purpose use & regular servicing, and maintenance and subject to the stated exclusions within these terms and conditions. Accordingly Momentum warrants the materials and workmanship to include:

- a) Chassis, galvanised chassis components (excludes adjustments, components subject to wear and tear and rubber components);
- b) Suspension components but excluding adjustments, rubber components, servicing and maintenance items; and
- c) Momentum manufactured walls and roof (limited to delamination, cracking and deformed cladding).

If any of the above parts of the RV are found to be faulty within the five year manufacturing warranty period, these parts (after being inspected by a recognised Momentum repair agent) or company representative will be repaired or replaced with new, used or refurbished replacement parts (at Momentums option).

Excluded from this five year structural warranty statement are items listed as not covered by the warranty detailed within these terms and conditions.

1. Momentum Caravans used for rental or hire are sold without a warranty.
2. No person (including any dealer, agent or Momentum representative) is authorised to make any representations of warranty concerning Momentum or its Caravans except to refer to these warranty terms and conditions. Momentum makes no express warranties or representations other than those set out in this warranty.
3. Warranty repairs or parts replacement will be undertaken free of charge by a Momentum recognised agent at its place of business during normal business hours. Where an on-site repair is requested and such a service is available, a service call out fee may be charged. The service call out fee is not covered by this warranty.

4. Repairs or work completed by unrecognised repairers without prior written consent from Momentum, are not covered by this warranty and will not be reimbursed.

5. Momentum reserves the right to make RV changes and improvements without notice and without liability to any owner or third party.

6. Momentum is not obligated generally or under this warranty, to install or fit the same components or parts originally supplied and where appropriate, will instead install or supply current components or parts of similar quality, grade, and composition.

7. Parts for repair may be replaced by Momentum with refurbished goods of the same type rather than being repaired. Refurbished parts will be of similar quality, grade, and composition.

WHAT IS NOT COVERED UNDER THIS WARRANTY

8. The following are not covered by a Momentum warranty

- a) Momentum have been designed for recreational use only and not for permanent residence or living. Damage arising or repair required from accelerated wear and tear will not be covered under this warranty.
- b) When used for permanent or pro-longed living and in circumstances when the RV needs repairs or servicing, Momentum will not be liable for any alternative accommodation needs or arrangements.
- c) Scratches, stone chips, surface rust or surface imperfections (internal & external) caused by normal wear and tear are not covered under this warranty.
- d) All Momentum Caravans are designed and built to be towed by standard passenger vehicles including standard 4WD passenger vehicles. When towed by a vehicle with a harsh suspension or commercial truck of any type, the RV will not be covered under this warranty.
- e) This warranty does not apply to any RV that has been subject to misuse, neglect or use in a way that is not recommended by the manufacturer.

f) This warranty does not apply to normal servicing and to care and maintenance items which are the owner's responsibility, including but not limited to:

- Greasing wheel bearings
- Suspension servicing
- Checking tyre pressure & Tyre wear and tear
- General greasing and tightening of components
- Routine cleaning of air vents and appliance filters
- Cleaning water tanks, pumps, fillers & other water related components
- Over discharged Batteries
- Any item listed for adjustment or lubrication

Please refer to the Servicing Schedules in the Service & Warranty book.

g) Axle alignment, wheel alignment, toe in adjustments and uneven tyre wear is not covered under this warranty except for chassis component failure at manufacture.

- h) Unless defective in material or workmanship, fabric items including but not limited to, canvas, canopies, window screenings, vinyl windows, cushions, furniture covers and mattress covers are not warranted against tears, punctures, shrinkage, softening, stretching, fading, or soiling incurred during the use.
- i) Condensation forming within the interior of the RV is not a manufacturing defect, not subject to this warranty and suggested solutions to lessen condensation are not subject to warranty repairs and considerations.
- j) Damage to blinds, curtains or other internal materials caused by the effects of condensation left untreated are not covered by this warranty.
- k) Damage to the RV caused by the deterioration of external sealants due to a lack of maintenance will not be covered by this warranty.
- l) This warranty does not apply to any failing in the aesthetics or physical appearance of the RV or to normal deterioration of the soft trim and appearance of items due to wear and UV exposure or to impact damage whilst stationary or in transit.
- m) This warranty does not cover, reimburse, or compensate for towing or travel costs to and from a repairer & Manufacturer for inspection, assessment, and repairs.
- n) This warranty does not extend to reimbursement of costs for accommodation, workshop time, fuel, food/ beverage, income loss, insurances or registration costs claimed as incurred in the course of towing the RV to a repairer for servicing or repairs or for expended time.
- o) Damage or failure to external (or internal) surfaces arising from gloss finish protectants or cleaning products are not covered by this warranty. This includes damage or failure to other sections of the RV where splash or spray drift has accidentally tainted surrounding surfaces and materials.*

Note: Owners are responsible for ensuring sealants are checked annually as part of the regular servicing of the RV.

*Momentum can provide examples of suitable cleaning products and protectants

- p) Damages, defect or failure resulting directly or indirectly from the following are also not covered by a Momentum warranty:
- i. After manufacture alterations and modifications to the RV;
 - ii. Repairs or additions to the RV that are not authorised by Momentum;
 - iii. Accidents, deliberate damage, theft or fire;
 - iv. Stone or debris impact, hail, windstorm, lightning, external fire or unusual environmental conditions and events;
 - v. Overloading the RV and/or excess towing weight;
 - vi. Towing vehicle defects;
 - vii. Incursions by vermin and other pests;
 - viii. Use of RV on roads and tracks unsuitable for towing a trailer or RV; and
 - ix. Improper use or maintenance of batteries.
 - x. Fall out, acid rain, animal excrement or use of inappropriate cleaning materials

9. Momentum Caravans are not designed for hard impact or heavy landings, deep water crossings, rutted roads and tracks or for use on four wheel drive only tracks and should not be towed on these types of roads/tracks.

- a) Always take care to prepare for towing on unsealed roads by understanding the road conditions and the associated towing requirements including tyre pressure. Towing at a safe speed according to road, weather and travel conditions with extra care and attention is required on uneven and rough surfaces.
- b) Tyre pressure is an important factor in all types of travel and needs to be adjusted according to towing, tyre, & weight guidelines for your Caravan.
- c) Gas venting regulations and other construction restraints limit the effectiveness of Momentum against dust and water penetration. Under no circumstances should any Momentum caravan be exposed to water crossings at or above body floor level.
- d) Momentums Velocity range of Caravans have been designed and constructed to give added strength and ground clearance for limited use on gazetted unsealed roads. Off-road refers to travels on gazetted gravel or graded unsealed roads/tracks.

- e) Pulse Range of Momentum RV's for touring, are intended for highway roads, sealed roads, and highly graded gravel road use only.
- f) Momentum Caravans Shift range of RV's for limited adventuring off-road, are designed for travel on gravel or graded unsealed roads with minor undulations. These RV models are designed and constructed to give added strength, ground clearance and durability for limited off-road use however they are not suitable for tight undulating tracks or roads.
- g) Momentum Caravans Velocity range of RV's for limited off-road, are built with more heavy duty inclusions to allow for added durability in more severe off road uses such as heavy corrugations and where extra ground clearance is needed.
- h) In the course of using a Momentum Caravan for limited off-road use, the following is not covered by the Momentum warranty:
- Impact and/or stone damage to body, chassis and running gear;
 - Soiled fabrics and fitments (internal & external) from dust or other airborne substances;
 - Damage resulting from water crossings;
 - Damage to personal items;
 - Damage caused by dislodgement of appliances and fittings resulting from use on corrugated or uneven surfaces;
 - Wheel alignment and normal service and maintenance items which are the responsibility of the owner;
 - Any damage costs resulting from use on roads and tracks described above as unsuitable;
 - Damage, defect or failure resulting from modifications and overloading the RV; and
 - General damage arising from misuse, neglect or accident.

10. Some of the equipment and fittings (components) within your RV are not manufactured or imported by Momentum. These components are not covered by the Momentum Caravans warranty but may be separately warranted by their individual manufacturer or importer.

For the majority of these components, separate copies of manuals and warranties have been included in your owner's packet. Please take the time to read this material to ensure you are familiar with the operation, service procedures and warranty terms of these separately warranted components. Separately warranted components include but are not limited to the following.

- Cooking appliances
- Range hood
- Microwave oven
- Hot Water Service
- Refrigerator
- Air Conditioner
- Toilet
- TV, stereo, speakers & other electronic devices
- Tablets, satellite & other digital devices
- Window blades
- Suspension components
- Tyres
- Batteries
- Battery & Power Management Systems

Contact details for the original manufacturers are printed in the separate warranty documents. If you have difficulty contacting the manufacturer or importer, Momentum Caravans may be able to assist you.

Please note that the warranty periods for the separately warranted components and their terms may vary depending on the items.

Subject to any rights you have at law which cannot be excluded, Momentum assumes no responsibility or liability for defects in workmanship or operation of components for which you have been provided separate warranty statements.

11. Repairs to a caravan undertaken by the owner or a repairer who is not a Momentum authorised repairer will not be covered by this warranty. Payment for repairs or work by the owner or a repairer who is not a Momentum authorised repairer, it will also not be recoverable under this warranty.

WHAT YOU MUST DO

16. The following outlines what you must do as the owner of a Momentum Caravan.

- a) You are responsible for ensuring you are familiar with and act on advice and recommendations provided in the Service & Warranty Book and the Owner's Handbook which contain important information about your RV including its proper care, maintenance and servicing.
- b) You are responsible for reading and understanding the terms and conditions of this warranty and taking prompt action to minimise any damage to your RV.
- c) You are responsible for the regular and proper maintenance of your RV and for ensuring a Momentum recognised agent completes regular servicing of your RV as recommended in the Service Schedules of the Service & Warranty book. This will help prevent defects arising from lack of care or neglect that are not covered by this Momentum warranty. Failure to regularly service and properly maintain your RV may result in repairs under the Momentum warranty being declined or voiding the Momentum warranty.
- d) If a warranty concern or problem arises with your RV, contact your nearest Momentum dealership or recognised service agent for advice and/or appointment for an inspection and assessment of the RV.

Your nearest dealer or agent can be found on our website **momentumcaravans.com.au**
- e) For inspection, assessment, testing and required repairs, you must make your RV available to a Recognised Momentum dealer or authorised agent at their place of business during normal business hours. (The dealer or agent will provide advice on the time frame required for this work which will depend on their workshop schedules and prior bookings.)
- f) As RVs are designed for towing, you are responsible for towing your Momentum Caravan to a repairer.

- g) If you request an inspection, assessment, or repairs at a specified location by a Momentum recognised repairer, any additional costs for attending the location are not covered under this warranty and may result in costs and expenses for the owner. The arrangement to attend a specified location is solely between you and the Momentum repairer.
- h) If inspection, assessment and testing results in a finding that RV damage is not the result of a manufacturing defect or failure and outside the scope of this Momentum warranty, the dealer or agent is entitled to charge you, and you must pay for their time, labour and subsequent repairs (including the cost of an inspection and assessment). These costs are not refundable under this warranty.
- i) Prompt reporting of problems with your RV is essential. Delays in reporting problems which are subsequently found to have aggravated or caused further damage to the RV may result in additional costs and expenses for the owner which may not be recoverable under this warranty.
- j) At the time of delivery and handover of your RV, your Momentum dealership will log your information into the Momentum warranty system for record keeping. If you change address details, please notify us at **info@momentumcaravans.com.au**
- k) If you have purchased a used Momentum RV, please contact us at **info@momentumcaravans.com.au** to update the ownership details and provide documentary evidence of your acquired ownership of the RV.

For further information on the terms of this Momentum warranty, repairs, booking times or servicing and maintenance, please contact your nearest Momentum dealer or service agent. You can also contact Momentum After sales and Customer Service as follows:

Telephone: 1300 068 700

Email: info@momentumcaravans.com.au

SERVICING YOUR MOMENTUM CARAVAN

We understand your new Momentum Caravan represents a significant investment. Regular servicing and following our Service Schedules will support ongoing care and maintenance of your investment & is a pre-requisite to maintaining your warranty. Regular servicing is also essential to maintaining a high level performance, reliability and safety.

All servicing is at your own arrangement with a Momentum dealership or one of our recognised repairers nearest to you. Whilst we make every effort to have Momentum representation in as many national locations as possible, we cannot guarantee that one will be located within a convenient distance to you. You are responsible for all arrangements for transporting your RV to and from these locations.

Please note that the cost of servicing your RV is not covered by our warranty.

The Service Schedules are based on time or kilometres whichever comes first. Even if your RV has not been used for some time, we still recommend regular servicing to ensure components are in good working order.

FIRST SERVICE 1000KM



◇ Inspection and test only *

● Inspect, test, clean, adjust, reset, tighten, lubricate *

+ Parts replaced during service if applicable

TRAVEL COMPONENTS

Wheels and Tyres

- ◇ Check Tyre condition
- Check Tyre pressures
- Torque wheel nuts to 150 nm

Brakes

- Test Brake magnets
- Inspect brake wires
- Check brake adjustment

Bearings

- Inspect bearings for end play and adjust if required

Suspension

- Check Suspension Bolts and Mounts

Electronic Stability Control

- ◇ Check operation of sway control system where fitted.

Handbrake and Coupling

- Adjust handbrake travel
- Torque coupling Bolts

Lights

- Test Indicators
- Test Brake Lights
- Test Tail Lights
- Test side markers
- Check operation of Brake away system

GAS SYSTEM

- Check security of underbody gas pipe

FURNITURE

Cabinets & Drawers

- Adjust cupboard latches, hinges, drawer faces & runners
- Check Security

PLUMBING SYSTEM

Mains Pressure

- Check over plumbing system to ensure there are no leaks
- Check Security of Plumbing
- Check Operation of Taps
- Water Pressure Mains & Pump

Water Tanks

- Check Water Tanks for Leaks & Security

EXTERNAL LOCKS

- Adjust External locks on External Fittings

* If repair or replacement or adjustment is required, additional charges may apply

MOISTURE TEST

- Conduct a moisture inspection throughout the RV

EXTERNAL SEALS

- ◇ Inspect Roof Seals
- ◇ Inspect Window Seals
- ◇ Inspect external Fit Off Seals

240V ELECTRICAL

Circuit Breaker

- ◇ Check operation of 240V circuit breaker

Transformer

- ◇ Check operation of Solar
- ◇ Check AUX Input
- ◇ Check 240V Charging System

Inlet/Outlet

- ◇ Inspect 240V Inlet
- ◇ Inspect 240V Outlets

MAJOR APPLIANCES

Check operation and security of the following items

- ◇ Fridge
- ◇ Microwave
- ◇ Oven/Griller/Stove
- ◇ Air Conditioner
- ◇ Gas Heater/Diesel
- ◇ Hot Water Service
- ◇ Charger
- ◇ Range Hood

SERVICE BOOK

- Stamp Service Book

10,000KM/12MTH ANNUAL SERVICE



◇ Inspection and test only *

● Inspect, test, clean, adjust, reset, tighten, lubricate *

+ Parts replaced during service if applicable

TRAVEL COMPONENTS

Brakes

- Check operation of brake magnets
- Inspect Brake Wires
- Inspect Brake Shoes
- Clean Brake Shoes and backing plates

Bearings

- Inspect bearings for uneven wear
- Re-pack bearings with new grease
- + Replace bearing seals
- + Replace split pin
- Inspect bearings for end play & adjust if required

Suspension

- Check Suspension bolts & mounts
- Grease Suspension Nipple

Wheel Alignment

- ◇ Check Wheel Alignment

Handbreak & Coupling

- Adjust handbreak travel
- Check tension of coupling bolt's
- Re-grease coupling

Wheels & Tyres

- ◇ Inspect tyre condition including the spare wheel
- Inspect tyre pressures
- ◇ Inspect Rim
- Rotate Tyres
- Torque wheel nuts to 150nm

Chassis Miscellaneous

- Lubricate corner steadies
- Lubricate jockey bearing and wheel clamp
- Visual damages Inspection

Lights

- Test Indicators
- Test Brake Lights
- Test Tail Lights
- Test Side Markers
- Clearance

Electronic Stability Control

- ◇ Check operation of Sway Control

Brake Safe

- ◇ Check operation of Break Safe & Switch

MAJOR APPLIANCES

Fridge

- ◇ Test operation on all sources (where applicable)
- Check Security
- Check Flute

Microwave

- Check security & operation

* If repair or replacement or adjustment is required, additional charges may apply

Oven/Griller

- ◇ Check Gas operation
- ◇ Check 240V operation
(where applicable)
- Check Security

Hot Water Service

- ◇ Check operation on all sources
- + Replace Anode * (where applicable)

Air Conditioner

- ◇ Check operation
- Check security

Diesel Gas/Heater

- ◇ Check operation
- Check security
- ◇ Check operation of remote control
- Check flute

Range Hood

- Check security

Washing Machine (If applicable)

- Check for leaks
- Check security

Slide Out BBQ

- ◇ Check Gas operation

240V ELECTRICAL

Sockets

- ◇ Check operation of 240V power points

Circuit Breaker

- ◇ Check operation of 240V Circuit Breaker

12V ELECTRICAL

Transformer Charger

- ◇ Check battery charging operation on 240V
- ◇ Check AUX input from tow vehicle
- ◇ Check Solar input
- Check security

Lights

- ◇ Check operation of internal lights
- ◇ Check operation of Annexelights
- ◇ Check security

Sockets

- ◇ Check operation of all 12V socket
- ◇ Lubricate wind up antenna
(where applicable)

Solar Panels

- ◇ Check operation
- Check security

GAS SYSTEM

- ◇ Inspect underbody gas pipes
- Perform gas bottle leak test

PLUMBING SYSTEM

Mains Pressure

- ◇ Check plumbing system on mains pressure

12V Pump

- Inspect 12V pump and filter*
- Check internal water pipes for leaks
- Check underbody hoses for leaks

Tapware

- Check security and operation of all taps

Underbody Plumbing

- Check underbody plumbing for damages and leaks

Watertanks

- ◇ Check fresh and grey tanks for damages and leaks
- Check security of all tanks
- ◇ Check operation of sensors on all tanks (where fitted)

FURNITURE

Cabinets and Drawers

- Where required, adjust cupboard latches, hinges, drawer faces and runners
- Check security

FIRE SAFETY

- + Check operation of smoke detector
- ◇ Inspect fire extinguisher compliance

COMPLIANCE

- ◇ Inspect VIN plate
- ◇ Inspect and compare VIN number to A-Frame

* If repair or replacement is required, additional charges may apply

- ◇ Inspection and test only * ● Inspect, test, clean, adjust, reset, tighten, lubricate * + Parts replaced during service if applicable

EXTERNAL FITTINGS

Awning

- ◇ Check Operation of roll out awning
- Re-tension roll out awning if required
(Manual awning only)

External Doors

- ◇ Inspect rubber seals
- Lubricate locks and adjust

Windows

- ◇ Inspect rubber window seals
- ◇ Check operation of stays

EXTERIOR SEALS

Roof

- ◇ Inspect A/C silicone and rubber seals
- ◇ Inspect antenna silicone seals
- ◇ Inspect solar panel silicone seals
- ◇ Inspect external Wi-Fi silicone seals
- ◇ Inspect roof hatch silicone seals
- ◇ Inspect all corner mould silicone seals

- ◇ Inspect spoiler silicone seals
(if applicable)
- ◇ Inspect satellite silicone seals
(if applicable)
- ◇ Inspect all other silicone seals

Walls

- ◇ Inspect all corner mould silicone seals
- ◇ Inspect main door silicone and caulk tape seals
- ◇ Inspect window silicone seals
- ◇ Inspect external light silicone seals
- ◇ Inspect external speaker silicone seals
- ◇ Inspect external vent silicone seals
- ◇ Inspect external grab handle light silicone seals
- ◇ Inspect awning arm silicone seals
- ◇ Inspect awning track silicone seals
- ◇ Inspect roof clamp silicone seals
(if applicable)
- ◇ Inspect all other exterior silicone and caulk tape seals

MOISTURE INSPECTION

- Conduct a moisture inspection throughout the RV

SERVICE BOOK

- Stamp service book

1,000KM / 3 MONTH SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE MOMENTUM SERVICE RECOMMENDATION

MOMENTUM REPAIRER	DATE OF SERVICE / /	SIGNED
FIRST SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240V Electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External locks<input type="checkbox"/> Roof Alignment<input type="checkbox"/> Moisture Inspection<input type="checkbox"/> External seals<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS: NOTES

10,000KM / 12 MONTH SERVICE



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MOMENTUM REPAIRER	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel Components<input type="checkbox"/> Major Appliances<input type="checkbox"/> 240V Electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External Fittings<input type="checkbox"/> Roof Alignment<input type="checkbox"/> Moisture Inspection<input type="checkbox"/> External Seals<input type="checkbox"/> P12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull out beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		NOTES

20,000KM / 2 YEAR SERVICE



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MOMENTUM REPAIRER	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel Components<input type="checkbox"/> Major Appliances<input type="checkbox"/> 240V Electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External Fittings<input type="checkbox"/> Roof Alignment<input type="checkbox"/> Moisture Inspection<input type="checkbox"/> External Seals<input type="checkbox"/> P12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull out beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		NOTES

30,000KM / 3 YEAR SERVICE



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ANNUAL SERVICE CHECKLIST <table><tr><td><input type="checkbox"/> Travel Components</td><td><input type="checkbox"/> Roof Alignment</td></tr><tr><td><input type="checkbox"/> Major Appliances</td><td><input type="checkbox"/> Moisture Inspection</td></tr><tr><td><input type="checkbox"/> 240V Electrical</td><td><input type="checkbox"/> External Seals</td></tr><tr><td><input type="checkbox"/> Plumbing system</td><td><input type="checkbox"/> P12V Electrical</td></tr><tr><td><input type="checkbox"/> Gas system</td><td><input type="checkbox"/> Compliance</td></tr><tr><td><input type="checkbox"/> Furniture</td><td><input type="checkbox"/> Pull out beds</td></tr><tr><td><input type="checkbox"/> External Fittings</td><td><input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed</td></tr></table>		<input type="checkbox"/> Travel Components	<input type="checkbox"/> Roof Alignment	<input type="checkbox"/> Major Appliances	<input type="checkbox"/> Moisture Inspection	<input type="checkbox"/> 240V Electrical	<input type="checkbox"/> External Seals	<input type="checkbox"/> Plumbing system	<input type="checkbox"/> P12V Electrical	<input type="checkbox"/> Gas system	<input type="checkbox"/> Compliance	<input type="checkbox"/> Furniture	<input type="checkbox"/> Pull out beds	<input type="checkbox"/> External Fittings	<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed	YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
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<input type="checkbox"/> External Fittings	<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed															
		NOTES														

40,000KM / 4 YEAR SERVICE



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		NOTES														

50,000KM / 5 YEAR SERVICE



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ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel Components<input type="checkbox"/> Major Appliances<input type="checkbox"/> 240V Electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External Fittings<input type="checkbox"/> Roof Alignment<input type="checkbox"/> Moisture Inspection<input type="checkbox"/> External Seals<input type="checkbox"/> P12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull out beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		NOTES

60,000KM / 6 YEAR SERVICE



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MOMENTUM REPAIRER	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel Components<input type="checkbox"/> Major Appliances<input type="checkbox"/> 240V Electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External Fittings<input type="checkbox"/> Roof Alignment<input type="checkbox"/> Moisture Inspection<input type="checkbox"/> External Seals<input type="checkbox"/> P12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull out beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		NOTES

70,000KM / 7 YEAR SERVICE



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		NOTES														

80,000KM / 8 YEAR SERVICE



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		NOTES

90,000KM / 9 YEAR SERVICE



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100,000KM / 10 YEAR SERVICE



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